

## **HIS 2010/11 areas phase 2.1**

HIS phase 2.1 door knocking started in three local authority areas in September: Aberdeenshire (6th September), Scottish Borders (13th September) and East Lothian (20<sup>th</sup> September). Door-knocking started in three additional areas in October in South Ayrshire (18<sup>th</sup> October), Shetland (19<sup>th</sup> October) and North Lanarkshire (26<sup>th</sup> October).

Installations began at the beginning of October 2010. All installation work has now been completed and the outcomes reported are based on data from installers.

AREA	Aberdeenshire	East Lothian	North Lanarkshire	Scottish Borders	Shetland	South Ayrshire	Total
HIS cavity wall insulation installations	51	122	29	42	24	24	292
HIS full loft insulation installations	115	59	20	45	105	32	376
HIS loft insulation top-up installations	1,199	465	98	649	1,755	120	4,286
<b>Total HIS installations</b>	<b>1,365</b>	<b>646</b>	<b>147</b>	<b>736</b>	<b>1,884</b>	<b>176</b>	<b>4,954</b>

AREA	Aberdeenshire	East Lothian	North Lanarkshire	Scottish Borders	Shetland	South Ayrshire	Total
HIS properties to be visited (excluding voids)	15,927	5,498	8,384	9,287	8,071	3,795	50,962
HIS properties visited at least once	15,927	5,498	8,384	9,287	8,071	3,795	50,962
HIS properties visited to completion <sup>3</sup>	9,244	5,498	8,384	9,287	8,071	3,795	44,279
Home energy check forms completed	3,238	3,422	1,353	5,462	5,310	1,008	19,793
HIS cavity wall insulation referrals	301	295	113	267	334	122	1,432
HIS loft insulation top-up referrals	1,980	844	202	1,083	2,588	303	7,000
HIS full loft insulation referrals	96	97	30	173	174	74	644
EAP benefit check referrals	389	282	145	514	513	322	2,165
EAP social tariff referrals	502	308	205	645	1,137	262	3,059
EAP stage 3 cavity wall insulation referrals	47	52	29	45	16	14	203
EAP stage 3 full loft insulation referrals	64	41	25	60	36	21	247
Non-EAP CERT cavity wall insulation referrals	7	47	5	2	0	3	64
Non-EAP CERT full loft insulation referrals	3	24	4	2	2	1	36
EAP stage 4 referrals	337	178	66	289	340	117	1,327
<b>Total referrals</b>	<b>3,726</b>	<b>2,168</b>	<b>824</b>	<b>3,080</b>	<b>5,140</b>	<b>1,239</b>	<b>16,177</b>
Loan application forms requested	131	56	13	116	176	70	562

<sup>3</sup> Properties are door knocked up to three times to achieve 'completion'. In three areas of North East Scotland harsh winter weather in 2010/11 disrupted door knocking so severely that it was not possible to complete these three visits on all properties.