

partner information 2016



Who we are

Home Energy Scotland is a free, impartial and expert advice service, funded by the Scottish Government and managed by the Energy Saving Trust. There are five Home Energy Scotland advice centres across Scotland.

Your local Home Energy Scotland advice centre can provide advice to any household in Scotland.

Our freephone advice service offers free and impartial advice on how to reduce energy at home, make use of renewable energy, and reduce fuel used for driving.

We work with other organisations including Resource Efficient Scotland, Local Energy Scotland and Climate Challenge Fund, to link with their support to businesses and community groups.

Fuel Poverty

The cost of heating a home can use a large proportion of a household's income. Lack of mobility or ill health can require some householders to heat their home longer and to a higher temperature. The cost of this can add up and cold homes can have an impact on physical and mental health.

Households could receive subsidised or free insulation, draught proofing or a new heating system or boiler. By installing more efficient heating equipment and insulating the home, less energy will be used to heat the home to a comfortable temperature.

Climate change

We offer bespoke advice on renewables and solid wall insulation, sustainable transport advice for individuals and businesses, and we operate a Green Homes Network which showcases energy efficient and green homes and offers the opportunity to visit them.

Our advice can lead to lower energy bills, a more comfortable and healthy home, and lower emissions of gases that contribute to climate change.

Work with us

We are keen to partner with advice providers, community organisations, employers, and other networks on projects that reduce carbon dioxide emissions or alleviate fuel poverty.

To discuss opportunities to work with Home Energy Scotland, contact:

Communities Officer:

Sitar Ramsay
Energy Saving Trust
sitar.ramsay@est.org.uk
0131 555 7911

Liaison Officer:

Ross Barrow
Energy Saving Trust
energyassistancepackage@est.org.uk
0131 555 9151

If you have any specific requirements, would like to arrange a presentation to your team, or to set up a referral partnership to refer your clients to Home Energy Scotland, please contact your local Community Liaison Officer through the advice line: 0808 808 2282

What we do

Access to funding for home energy improvements

We manage local and national energy efficiency programmes that can provide free or subsidised energy efficiency measures. Our advisors assess each household for free and subsidised support using information about the home and the circumstances of the people who live there. They can arrange referrals to trusted schemes and provide detailed energy efficiency advice.

Home visits

We accept referrals from our partners for home visits to people who are unable to speak to an advisor by telephone, or who need to have a family member or carer present to support them.

Income maximisation

We can make referrals for benefit and tax credits checks and referrals to the householder's energy supplier to ensure they are on the cheapest tariff available, and in receipt of the Warm Homes Discount if they are eligible.

Specialist advice for homeowners

We provide a specialist advice service for homeowners thinking about using renewable sources of energy or wondering how to improve homes with solid walls. We also provide specialist support to private landlords to help them identify how best to improve the homes they let.

Green Homes Network: discover a green home near you

Over 800 homeowners from across Scotland who have improved their home are happy to share their experience with others. There are case studies to read covering a wide variety of improvements, and we can put interested homeowners in touch with Network members so they can arrange a visit, or speak over the telephone.

Sustainable transport advice

We offer sustainable transport advice to individuals and organisations on modal shift, driving more efficiently, choosing more efficient cars with lower carbon emissions, and using the car less. We advise on electric vehicles, and our Electric Vehicle Network allows prospective owners to contact electric vehicle owners to share their experience of using their electric vehicle.

Event support

We can host advice surgeries and deliver presentations on a variety of topics. If you are holding an event and would like us to provide an information stand, please contact your local advice centre.

Community groups

We work with community groups to provide advice to individuals, take part in energy information events, offer FuelGood driver training, and co-ordinate our services with local projects. We work alongside Local Energy Scotland who provide support to community groups to develop community renewable energy generation projects. If you are planning a community climate action project, contact the advice line or Sitar Ramsay, Communities Officer, sitar.ramsay@est.org.uk

Businesses and other organisations

We work alongside Resource Efficient Scotland to provide advice to businesses and other organisations on energy use, renewables, water efficiency and materials / waste management. Call free on 0808 808 2268 or visit www.resourceefficientscotland.com

Home Energy Scotland 0808 808 2282

Contact information

Advice Line

0808 808 2282

This line is free to landlines and most major mobile network providers.

The line is open 8am – 8pm Monday to Friday and 9am – 5pm on Saturday

Energy Saving Trust website

www.energysavingtrust.org.uk/scotland

